

THE NEST NORFOLK'S
COMMUNITY HUB
DOG POLICY

THE NEST DOG POLICY

This policy outlines our rules for bringing, caring for and supervising dogs at The Nest – Norfolk's Community Hub, Holt Road, Horsford, Norwich, Norfolk, NR10 3AQ. We expect everyone to read and respect this policy.

Expectation

Before a dog is allowed on the premises, owners must ensure the following:

- Your pet is adequately toilet and obedience trained.
- All dogs should be kept on a lead at all times whilst on the premises.
- Do not If your dog is unwell, they are not permitted into the office.

Owner Responsibility

- Dogs must be supervised at all times whilst on site.
- Owners are solely accountable and responsible for their dog's behaviour.
- Dogs must be walked only in permitted outdoor areas.
- Owners must clean up after their dog immediately and dispose of into a bag into the dog mess bin.
- Owners must make sure their dog does not wander into restricted areas:
 - o Any indoor areas
 - Grass pitches
 - o Inside either 3G pitch areas.
- Owners must make sure their dog does not endanger themselves or others.
- Owners must make sure their dog does not damage any property
- Owners must make sure their dog does not distract players/particiapants/teams (e.g. barking constantly, climbing on fences, general dog play)

If any of the above occurs, it falls to the Duty Managers discretion to determine the seriousness of the dogs actions. As a general rule, if the dog misbehaves twice or becomes overly aggressive, the dog and their owner will be asked to leave the site and may be prohibited from visiting the site in the future. Owners will also be responsible for any expenses and cleaning resulting from their dogs behaviour.

We operate a two-strike warning policy for the following incidents: excessive barking, toileting within the premises, and entering restricted areas listed below. Should the dog get two strikes, or bite/attempt to bite someone, the dog will be required to leave immediately and will no longer be allowed on site.

The Nest Responsibility

- We will provide a dog friendly environment in the areas we permit dogs to be walked in.
- We will take concerns seriously and investigate as soon as complaints are received regarding any dog on site.
- We have the right to review and make reasonable adjustments this policy as and when required to ensure the safety and wellbeing of our site and those visiting us.

Inclusivity

This policy does not apply to service/assistance animals. They are allowed to move freely with their owners. If any problem arises because of service animals, we will make appropriate accommodations to resolve it.

Liability Statement

In consideration of being permitted to bring a dog on site, the dog owner does hereby unconditionally agree to take any and all liability, claims, demands, actions and causes of actions arising out of or related to any loss, damage or injury that may be sustained by any person, other dog or property in connection with or related to his/her dog on site.

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